

BOOKING TERMS AND CONDITIONS

1. Booking

To make a booking please download the booking form. Once completed and signed, send it to us via email or fax.

2. Membership

Accepting to participate in one of our programmes means becoming a member of *Passage to Sicily* Association. The first annual subscription -€10- is comprised in the price of the booking. Subscriptions -after 1 November- are valid until 30 December of the following Year. A membership card, that you will need to have with you during excursions, will be given to you upon arrival.

Accepting to be a member of *Passage to Sicily* entails the possible use of your personal details by the association and all relevant parties such as hotels, travel companies, etc, in accord with Italian law (Art. 10 legge n°675/96).

3. Payment

A) Payments can be made in bank transfers (our bank account details can be found on the booking form) or via email using PayPal (+4% commission will be added to debit/credit card payment). Please contact us at info@passagetosicily.com to get a Paypal invoice.

B) A deposit of 30% of the total cost of the tour or programme is payable at the time of booking. Once we receive both deposit payment and booking form, we'll send you a confirmation which also acts as your receipt.

C) Payment of any balance of the price of the tour or programme must be made by you no later than 21 days before its start.

D) Cancelling your participation on one of our tours/programmes must be done in writing to us.

Cancelling charges:

- Up to 21 days before departure the deposit only is forfeited.

-Between 20 and 10 days before departure, 50% of the total cost of the tour/programme will be due.

- If cancellation happens within the last 10 days preceding the start of the tour/programme, 100% of the cost is due.

We take as the day of cancellation that on which we receive written confirmation of your wish to cancel your booking.

E) If we cancel:

If an unforeseeable event obliged us to cancel a tour or programme, you would then receive a full refund.

4) Our liability:

Passage to Sicily is not liable for additional expenses or inconvenience caused directly or indirectly by events that are unforeseeable and beyond the reasonable control of our association such as transportation failure or delays, negligence, injury, theft, loss, etc.

5) Insurance:

We do not provide you with a travel insurance. We thus recommend you to purchase a travel insurance to cover such things as medical treatment, repatriation, theft and loss of property.